

Problem: Unable to find playable source error message in ROVER

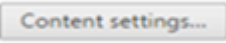
Possible Solution: This error message could be the result of an error with a Flash update. A work-around is to use **Google Chrome** and adjust the flash settings.

Please see steps below:

On your Chrome homepage, click on  at the top right corner of the screen

-From the drop down menu, select **Settings**

-At the bottom of the page, click on **Show advanced setting**

-Under the heading of **Privacy**, click on 

-Scroll down and under the heading of **Flash**

- Ensure the flash settings are similar to the images shown below (looks may differ depending on your browser version)

- In the highlighted field below, under **Allow**, click on **ADD** and copy and paste the ROVER website URL





Newer version



Older version

-Reload the videos/page you are trying to watch.

Alternatively, Internet Explorer  (not Microsoft Edge ) may resolve the issue